VeriProof

For IT, risk and compliance leaders who run on ServiceNow

Your agents' hard calls, decided in ServiceNow.

VeriProof checks each agent action, wherever the agent was built, against your business rules before it runs. When one needs a person, it opens on the assigned reviewer's ServiceNow ticket, and they answer it right there. VeriProof records the decision with the outcome your systems report, then sends the evidence to the risk and compliance records you keep in ServiceNow.

WHAT EACH TEAM GETS



BUSINESS

Hand agents more of the work

Routine actions run on their own, and only the exceptions wait for the person who answers for them.



REVIEWERS

Escalations decided from the ServiceNow ticket

The assigned reviewer answers on the ticket, down to an approved amount and a reason, without leaving ServiceNow.



RISK AND COMPLIANCE

Evidence in the GRC records you already review

Reports for the EU AI Act, ISO/IEC 42001, NIST AI RMF, SOC 2, HIPAA and the Agentic Trust Controls go to your ServiceNow evidence tasks, and remediation goes to your issues.



AUDIT

A decision your auditors can trace

Each answer is tied to the person who gave it and kept beside the outcome the business system reported.



PLATFORM

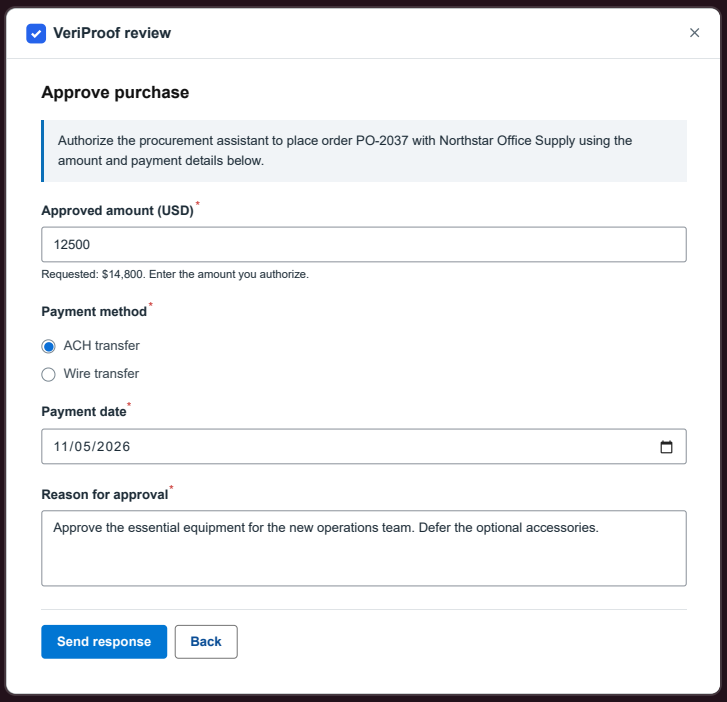
Scoped to what it needs

The companion app installs privately in your instance with least-privilege access. Overdue reviews can feed your control indicators, so a slipping response time shows up.

veriproof.app/integrations/servicenow

VeriProof

From an agent's request to the evidence your auditors review, in ServiceNow.



ONE PURCHASE ORDER

1. An agent asks to place a $14,800 order. Your rule sends anything over $10,000 to finance, so VeriProof holds it.
2. A ticket opens for the assigned approver in Finance operations, who answers right there.
3. VeriProof confirms the approver may decide, then records the answer: $12,500, paid by ACH.
4. The agent places the order, and the purchasing system's confirmation joins the record.

The VeriProof review form, as the approver sees it on their ServiceNow ticket.

Where it lands in ServiceNow

Each part works on its own, so you can start with escalations and add GRC when you're ready.

Escalations and the answers to them	Review tickets
Framework evidence reports	Evidence tasks
Remediation for your agents	Issues and remediation tasks
Overdue reviews for each application	Control indicators

Why it fits

Alongside AI Control Tower

AI Control Tower governs your AI estate. VeriProof adds the business decision on each agent action and the evidence behind it.

Only the right person decides

VeriProof checks that the reviewer is assigned and allowed to decide before an answer counts. Closing a ticket never approves an action.

Agents from anywhere

Agents you built or bought from a vendor escalate to the same ServiceNow tickets.

11%

of organizations run agentic AI in production, while 38% are still piloting it.[1]

Agents leave the pilot once someone accountable decides their exceptions.

Plan your first workflow

Pick one agent and one ServiceNow process, and we'll shape the escalation and its evidence with you. We set it up with your ServiceNow administrator.

Talk to our team

veriproof.app/contact/

[1] Deloitte, Tech Trends 2026. ServiceNow and other product names belong to their owners. © 2026 RJR Labs LLC. VP-T04, Nov 2026.